

DMC 2017

DISASTER MANAGEMENT CONFERENCE

May 31 to June 2, 2017
Canad Inns - Polo Park

GOLD SPONSORS

Impact Security Group	Jacobs Bag Corp
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International Disaster Management Consultants	Xpera Risk Mitigation & Investigation

Revised: May 19, 2017





Disaster Management Conference 2017

May 31, June 1 and June 2, 2017

Canad Inns - Polo Park
1405 St. Matthews Avenue, Winnipeg, Manitoba

Statement of Purpose

To further increase the level of emergency preparedness in Manitoba and promote the principles of disaster management planning and public awareness by:

- Sharing experiences
- Showcasing technologies
- Providing information, tools and solutions to problems
- Creating network opportunities

The Disaster Management Conference offers

- Access to 7 plenary speakers, 8 concurrent breakout sessions, and 4 concurrent workshops.
- Three lunches: May 31; June 1; June 2 .
- Four refreshment breaks: May 31 (afternoon); June 1 (morning and afternoon); June 2 (morning).
- One ticket to Bud, Spud & Steak dinner on May 31. (A limited number of extra tickets may be purchased at the Registration Desk for \$15 each).
- One ticket to gala evening dinner and entertainment on June 1. (A limited number of extra tickets may be purchased at the Registration Desk for \$50 each).
- Door prizes

Who Should Attend

- Emergency Preparedness Planners
- First Responders
- Elected Officials
- Safety Officers
- Business
- Health Professionals
- Educators
- Policy Makers
- Non Governmental Organizations
- Business Continuity Planners
- School Safety Officers

Conference Executive Committee

Don Brennan
Randy Hull
Paul Guyader

Shelley Napier
Sara Wiebe

Updates

For additional information or updates, please check:

<http://www.manitobadisastermanagementconference.org/>

Registration Costs per Delegate (must be paid in Canadian funds)

\$350 - early bird special (paid registrations must be received by **April 14, 2017**); or,

\$400 - regular rate

Please complete the attached registration form and **note that payment must accompany registration.**

Registration Policy

Payment must be attached to the registration form in order to be processed. **You will not be fully registered until payment is received.** (Please note that we will not invoice under any circumstance – if your organization requires an invoice in order to process payment, use the completed registration form as your invoice.)

The conference makes every effort to provide a healthy, appealing menu for all meal functions. If you require a special meal or meal exceptions, please advise the Registrar when registering.

Please ensure you select your session preferences.

You will be issued a written confirmation of your paid registration. This confirmation is your receipt.

Registration Deadline

All paid registrations must be received by **May 12, 2017**.

Payment Method

Payment by cash (must be paid in person) or by cheque.

Make cheques payable in Canadian funds to “**Disaster Management Conference**”. Mail registration form and payment to:

Manitoba Disaster Management Conference
PO 70044 Kenaston PO
Winnipeg MB R3P 0X6

Payment by credit card can only be made if you register online, paying through PayPal (you can sign up as guest if you do not have a PayPal account).

www.manitobadisastermanagementconference.org

Registrar Contact Information

Contact Registrar, Sara Wiebe, by email at Registration@ManitobaDisasterManagementConference.org

Cancellation / Substitution Process

Cancellations must be requested **in writing to** Registration@ManitobaDisasterManagementConference.org

prior to **May 12, 2017**, and will each be subject to a \$50 administration fee. **No refunds will be given after this deadline (no exceptions).**

Substitutions may be made at any time without penalty.

Registration Desk

Delegates must present themselves at the Registration Desk in order to receive their registration packages. Registration packages will be released only to the individual whose name appears on the badge (in the event that the registered delegate is unable to attend, a substitute may be made).

Registered delegates, speakers and sponsors must wear their badges for access to all conference functions.

Room and Hotel Details

A block of standard guestrooms (single to quad occupancy) have been set aside at a special rate of \$127 (plus applicable taxes) for the Disaster Management Conference 2017. To obtain this special rate, you must provide Canad Inns—Polo Park with the **group rate #293871** at the time of booking.

- Hotel Direct Phone Number: (204) 775-8791
- Central Reservations Number: 1-888-332-2623

Please note the room block will be held until May 1, 2017; Canad Inns will still accept reservations after May 1, 2017 at the special rate of \$127 (plus taxes), but it will be subject to guest room availability at the time of booking.

It is recommended that delegates reserve their rooms early as the hotel has fully booked in past conferences. In the event that Canad Inns – Polo Park gets fully booked, the onus will be on the delegates to find an alternate hotel.

Parking

Free and ample parking at the Hotel.

Program Information

Wednesday, May 31, 2017 - Day One

9:30 am - 11:45 am Registration

11:45 am - 1:00 pm Opening Remarks & Announcements followed by Lunch

1:00 pm - 2:00 pm Pulse Nightclub Attack - Orlando June 2016

Lieutenant Richard Ruth, Orlando Police Department

Lieutenant Ruth will present an overview/timeline of the Pulse incident, and will address the impacts the shooting had on Orlando Police and Fire, survivors, the community and the LGBTQ community. He will also outline the approach they took as Critical Incident Stress Management Team: successes, lessons learned and continuing progress.

2:00 pm - 2:30 pm Exhibitor Break

2:30 pm - 3:30 pm Breakouts Session B

B1 Leaderbus

Jay Shaw, City of Winnipeg

A look at leadership from the eyes of a new municipal emergency manager. For new emergency managers and/or elected officials to understand the role of emergency managers when they are just new to their position. You have been given the keys to the bus but how do you lead when you are the new person? How do you eat an elephant one bite at a time? Where do you start when you have support, budget, staffing and a mandate to make change—or worse, you do not have any of these? How do you get the bus rolling and capitalize on momentum? What is the best way to solicit support from key internal stakeholders for your ideas and concepts? Learn these answers as well as what to do when you mess up and make an error. This engaging and informative session about leading in a new direction will have you laughing, and understanding what your emergency manager may be going through. So strap in and come for a ride on the bus, the Leaderbus!

B2 Emergency Preparedness from an Elected Officials Perspective

Jim Campbell, Reeve of RM of Rockwood; **Chris Goertzen**, Mayor of City of Steinbach;
Ralph Groening, Reeve of RM of Morris

The elected officials support for emergency preparedness programming in communities is extremely important for success. The MEC must feel supported in dealing with council and CAO. There are many different expectations, viewpoints and understandings amongst councils on what their role in emergency management is. How do you merge the best practices, lessons learned and government expectations to create a strong program for your community?

2:30 pm - 3:30 pm **Breakouts Session B continued**

B3 Long Plain First Nation Tornado: A Guide to Response and Recovery Activities

Cailin Hodder, Canadian Red Cross; **Kevin Gamble**, Canadian Red Cross; **Chief Dennis Meeches**, Long Plain First Nation

Following the touchdown of an EF 1 Tornado in the Long Plain First Nation in July 2016, the community activated their emergency response plan and the Canadian Red Cross mobilized to support.

Following an overview of the destruction including drone footage taken at first light, the Canadian Red Cross will take you through a timeline of activities including the transition from relief to recovery and Chief Dennis Meeches will discuss the proven importance of a community emergency response plan and provide information on declaring a state of emergency and accessing disaster funding as a First Nation community.

The presentation will be complete by providing an overview of mitigation plans developed for Long Plain First Nation.

B4 Emergency Planning - Best Practices for Mass-Spectator Events

Nicki Albus, Manitoba Emergency Measures Organization

This session will be of interest to emergency management and first responder staff who act in support of fairs, festivals, rodeos or large sporting or concert events in their community, as well as members of those organizations that hold these types of events. With Canada Summer Games being held in Manitoba in 2017, this "just in time" session will provide great awareness and ideas for those who may be involved.

The topic is introduced with reference to the Big Valley Jamboree storm in 2009, works its way through specific issues and procedures and ends with a case study situation that can be applied to any event demonstrating how actions and planning can mitigate impact and alternatively, how the lack of action/planning can escalate the situation in a mass-spectator event.

3:40 pm - 4:40 pm **Stop Overwhelm: Get Calm in 3 Steps and 30 Seconds**

Erin Acton, ACC, ECPC Speaker, Corporate Trainer, Certified Life and Business Coach

An emergency or disaster leaves little time to deal with overwhelm. And yet people and systems are often overwhelmed in emergencies. When not properly addressed, this fight-flight-freeze response affects not only those impacted by an emergency but also the very people who are deployed to help.

Key Takeaways

- Identify overwhelm in yourself so you can mitigate effects and adapt more quickly.
- Identify overwhelm in others in order to provide more effective support.
- Learn a quick, effective tool to stop overwhelm as soon as you notice the signs.

5:00 pm - 8:00 pm **Bud, Spud and Steak (ticket provided)**

Delegates are encouraged to socialize and share experiences from their communities or workplace.

Thursday, June 1, 2017 - Day Two

8:30 am - 8:45 am **Announcements and Conference Updates**

8:45 am - 9:45 am **Taming The Beast - Alberta's Response to the 2016 Wood Buffalo Wildfires (Fort McMurray)**

Shane Schreiber, Alberta Emergency Management Agency

In May 2016, an out of control wildfire forced the rapid evacuation of the City of Fort McMurray and surrounding region, leading to the largest and costliest wildfire in recent Canadian history. The efforts to fight the wildfire, support the evacuees, and coordinate a "whole of society" response to the disaster that became known as "The Beast" will be reviewed and discussed by lead official for the Government of Alberta.

9:45 am - 10:10 am **Exhibitor Break**

10:10 am - 11:05 am **Breakouts Session C**

C1 Building Resilient Communities through Emergency Programming

Shelley Napier, Napier Emergency Consulting

All communities within Manitoba are required to have an emergency plan but few have built emergency programs to accompany the plan. Having an emergency plan will not successfully get you through a community disaster. Having a program will but it starts with identifying your hazards and building a program around that. A program with a plan will create resiliency, support and success for municipalities to deal with critical events faces on an ever-increasing basis.

C2 First Nation Emergency Management Issues

William Sutherland, Peguis First Nation; **Tammy Woodhouse**, Pinaymootang First Nation

First Nation communities face many challenges when dealing with emergency events. Our communities experience emergencies on a yearly basis, usually from a reactive position.

Highlighting governmental limitations when a community is hit with multiple intermediate events and showcasing the effects of long term displacement upon First Nation membership are our main priorities.

C3 Local Authorities Emergency Planning and Preparedness Regulation

Don Mackinnon, Manitoba Emergency Measures Organization

The presentation will include a review of the Local Authorities Emergency Planning and Preparedness Regulation which came into force on December 20, 2016, along with pertinent provisions of The Emergency Measures Act, and an introduction to the CSA Z1600 and NFPA1600 Emergency Management and Business Continuity standards.

The presentation will include a discussion of:

- The policy rationale(s) for the Regulation.
- How it will affect municipal emergency preparedness programs and plans.
- Expectations and compliance.

10:10 am - 11:05 am **Breakouts Session C continued**

C4 Unique Radionuclide Therapy Situation

Jeff Dovyak, Winnipeg Regional Health Authority

A Radionuclide Therapy Patient left the hospital against medical advice and spent time with their partner (and maybe others) overnight in a Winnipeg hotel room. The next day the patient was convinced to return to the hospital. Subsequently, the patient left again against medical advice.

This presentation will address regulatory reporting, the multi-agency response to and Contamination Survey of the hotel room, decontamination of the hotel room, radioactive waste handling and why Winnipeg Police Service was summoned to attend the hotel.

11:15 am - 12:15 pm **What Will You Do When the World Comes Knocking?**

Barry Manuel, Emergency Management Coordinator, Halifax, Nova Scotia

This session will show that even in a rural setting you can still have a national or even international incident occur in your backyard. For Barry, it was Swissair and to a degree 9/11. What changes he has seen since, what trends, and where do we go next in emergency management.

12:15 pm - 1:30 pm **Lunch and Exhibitor Visits**

1:30 pm - 4:15 pm **Workshops Session W (with Break from 2:30 pm - 2:50 pm)**

W1 Command Quest - The High Stakes Interactive Learning Emergency Management Game

Jay Shaw, City of Winnipeg; **Tom Howards**, City of Winnipeg; **Cindy Bauer**, City of Winnipeg

An interactive tabletop exercise game that will immerse you into the real world of Disaster and Emergency Management. Utilizing Incident Command (ICS) 100 & 200 training, you will be challenged as critical thinkers and leaders. If you do not have the training, this crash course will immerse you in foundational concepts that will have you wanting to sign up for the ICS courses the second you leave. This training is for Beginner and Intermediate level leaders and managers. A maximum of 90 learners will be accepted into this half-day program. Three separate 30-person teams will be balanced to maximize effectiveness. Learners will role-play in a variety of settings, including on-site operations, Emergency Operation Centre, Media Relations, Logistics & Planning. Will you and your team manage to mitigate the incident and save lives, or will time run out on your plan to save the day?

W2 Thunderstorm Safety

Natalie Hasell, Environment and Climate Change Canada Warning Preparedness Meteorologist;
Robyn Dyck, Environment and Climate Change Canada Support Specialist

Do you know what to do when storm clouds threaten? Want to learn how to protect yourself and your property from severe weather? Attend the Thunderstorm Safety Training and learn what to expect from severe weather, including how to report and prepare for it. Learn about the structure of storms, the types of clouds to watch for and what Environment and Climate Change Canada's severe weather watches and warnings mean. In this workshop, presenters will focus on thunderstorm safety and how to recognize severe thunderstorms and related phenomena. Gain storm readiness in time for the summer thunderstorm season!

1:30 pm - 4:15 pm **Workshops Session W continued**

W3 The ComeBACK Formula™: Five Resilience Skills That Can Transform Disaster Into Opportunity

Sandra Millers Younger, ComeBACK Solutions International

This engaging, interactive 2.5-hour workshop offers in-depth understanding and experiential practice of five scientifically proven resilience principles essential to emotional recovery from traumatic events.

Facilitator Sandra Millers Younger combines lessons learned from her personal experience as a wildfire survivor with findings by positive psychology researchers in this common-sense approach to a critical but often overlooked aspect of disaster recovery for both emergency professionals and their communities.

Short stories and videos explain each of the five universal steps in a successful comeback journey, while “try-it-now” exercises plus suggested activities for ongoing mastery give participants a takeaway toolkit to help them, their teams—and those they serve—heal and grow in the wake of disaster.

Sandra Millers Younger is the author of *The Fire Outside My Window*.

W4 Scribe and Note Taking

Trent Gervais, The Loomox Group

Municipal staff, NGOs and responders are often put into their positions with a degree of training. In many cases, they are not taught how to take good notes. Over the last four years, The Loomox Group’s scribe/note taking course has been taught to over 3,000 municipal staff and responders.

The 2.5-hour training workshop gives a brief glimpse into the course, and some valuable takeaway tools to assist participants. These include three valuable points that are critical to defending key actions and decisions both in their everyday work and disasters:

- If you did not write it, it did not happen.
- Good notes take you right back to the chain of events.
- Time.

Within the training session, participants will be a part of hands on exercises to demonstrate the importance of good note taking.

Other areas the training session will touch on are as follows:

- How, When and Why to Make Notes
- What to Expect During the Investigation

6:00 pm Cocktails (cash bar)

6:30 pm Dinner and Door Prizes (ticket provided)

8:15 pm Special Entertainment - Comedian Derek Edwards

Friday, June 2, 2017 - Day Three

8:45 am - 9:00 am Announcements and Conference Updates

9:00 am - 10:00 am Poo Pails and Lice Cream - The Adventures of a Disaster Response Nurse

Bonnie Kearns, Canadian Red Cross

What is it like to respond to a disaster? Well it is exciting, nerve-racking, boring, scary, rewarding, heartbreaking, frustrating, sad, tiring and wonderful. It is about sand-storms and shit-storms and how to take them on with a sense of adventure, humour and joy.

Bonnie has been deployed to many disasters, including: Ground Zero in New York; Hurricane Katrina; Afghanistan; Haiti; Syrian Refugee Camp; Pakistan and Nepal. This presentation is about adventure, celebrating differences and how to put checkmarks on your bucket list. It is a warm and funny account of her travels and reminds us that we are all responsible for sharing ourselves and caring for those most vulnerable among us.

10:00 am - 10:30 am Exhibitor Break

10:30 am - 11:40 am Imagination, Partnership and Resilience: Three Recommendations for Optimal Disaster Management

Sandra Millers Younger, ComeBACK Solutions International

This session will offer a fresh perspective, riveting storytelling, and three unique takeaways from a highly credible civilian wildfire survivor. Sandra Millers Younger's inspiring personal comeback story begins with following a bobcat to safety through smoke and flames, and leads through experience and exhaustive research to key insights relevant to both the preparedness and recovery phases of emergency management.

Sandra Millers Younger is the author of *The Fire Outside My Window*.

11:40 am - 12:30 pm Lunch

12:30 pm - 1:30 pm Emergency Management in Manitoba - A Year and a Half Review

Lee Spencer, Emergency Management and Public Safety Division

This session will deliver a retrospective of recent emergencies and the changes to the Emergency Management landscape both in Manitoba and across Canada.

1:30 pm - 2:00 pm Conference Wrap-up and Evaluation

Registration Form

Personal Information

First Name: _____ Last Name: _____

Organization: _____

Address: _____

City: _____ Province/State: _____ Postal/Zip Code: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Session Preferences (select **one** per session category)

Breakouts Session B

Wed. May 31 2:30 pm - 3:30 pm

- B1** Leaderbus
- B2** Emergency Preparedness from an Elected Officials Perspective
- B3** Long Plain First Nation Tornado: A Guide to Response and Recovery Activities
- B4** Emergency Planning - Best Practices for Mass-Spectator Events

Breakouts Session C

Thur. June 1 10:10 am - 11:05 am

- C1** Building Resilient Communities through Emergency Programming
- C2** First Nation Emergency Management Issues
- C3** Local Authorities Emergency Planning and Preparedness Regulation
- C4** Unique Radionuclide Therapy Situation

Workshops Session W

Thur. June 1 1:30 pm - 4:15 pm

- W1** Command Quest
- W2** Thunderstorm Safety
- W3** The ComeBACK Formula™ : Five Resilience Skills That Can Transform Disaster into Opportunity
- W4** Scribe and Note Taking

Office Use

Date Received: _____ Payment Enclosed: \$ _____

Send completed registration form with payment to:

Manitoba Disaster Management Conference
PO Box 70044 Kenaston PO
Winnipeg MB R3P 0X6

Registration Costs per Delegate
(must be paid in Canadian funds)

\$350 — early bird special (paid by **April 14, 2017**)
\$400 — regular rate

Registration fee must accompany this form or registration will not be processed (cheques or cash). If you wish to pay by credit card, you must register online and pay through PayPal - <http://www.mantiobadisastermanagementconference.org>

Cheques to be made payable in Canadian funds to: **Disaster Management Conference.**

Registration deadline is May 12, 2017.